

09/246,389
September 3, 2002

Clean Version of Amended Claims

1. A method of reducing message traffic among peripherals of an automatic call distributor, such method comprising the steps of:
 - forming a message table in a first peripheral of the automatic call distributor; and
 - forwarding a message from the first peripheral to a second peripheral of the automatic call distributor based upon a content of the message table.

5. The method of reducing message traffic as in claim 4 further comprising sending a list of unnecessary messages and storing the list in said table of the automatic call distributor.